Philadelphia SIS Project: Viewing Information in the Parent & Family Portal

Accessing the Portal

1. Using the Mozilla Firefox internet browser, navigate to http://philasd.org/pfportal. Select the button that says "Click Here to Access the Portal" on the right hand side of the screen.



2. Enter the parent's district Username and Password. Click **Login**.



3. If a parent has multiple students in the district, he/she will need to select whose information to view by clicking on the **Select a Student** drop down located at the top of the screen.



Viewing Information in the Portal

1. Once logged in, a list of tools within the Parent Portal will display on the left side of the screen. Please see below for information regarding each section of the Student Portal.



Calendar Page 5

The Calendar section of the Student Portal will display the selected month's calendar with all assignment due dates and attendance events marked on the appropriate days of that month.

Schedule Page 6

The Schedule section will show the courses that the student is taking for all four marking periods (terms).

Attendance Page 7

The Attendance section will show the attendance record for the student, including days the student was marked absent or tardy, as well as whether these attendance events were excused or unexcused.

Grades Page 9

The Grades section will show In-Progress averages for all of the student's courses for the current and future marking periods (terms) and posted report card grades for all previous terms. It will also display assignment grades, due dates, and comments posted by the teacher.

Health Page 11

The Health section will show the immunization record for the student.

Transportation Page 12

The Transportation section will show the transportation record for the student.

To Do List Page 15

The To Do List section will show a list of upcoming assignments as well as due dates for each assignment and a count of how many days the student has left to complete each assignment.

Reports Page 16

The Reports section will display several reports that the student can run in relation to information found in the portal.

Demographics Page 17

The Demographics section will display demographic and emergency contact information for the student.

Updating Emergency Contacts

Page 18

The Demographics section will also allow parents to update their student's emergency contact information.

Messages Page 20

The Messages section will allow families to access the Parent & Family Launchpad, as well as read messages and announcements from school staff.

Household Information Page 21

The Household Information section will allow parents to view and update their household phone number in the system.

Family Members Page 22

The Family Members section will display information regarding each of the student's family members, including names, contact information, and relationship to the student.

Contact Preferences Page 23

The Contact Preferences section will allow parents to update how they receive communication from their students' schools.

Notification Settings

Page 24

The Notifications section will allow parents to select which topics they receive notifications for in the portal.

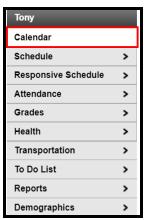
Changing the Portal Language

Page 25

Portal users will be able to select which language to view the portal information in.

Using the Calendar Section of the Portal

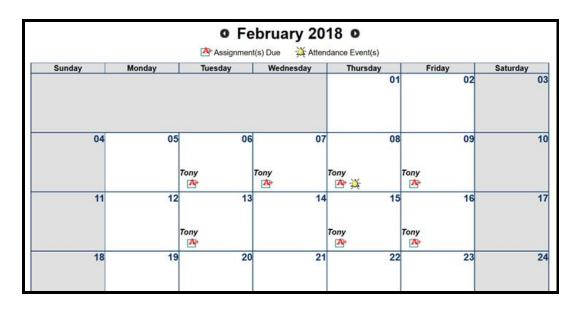
1. On the left side of the screen, select Calendar.



2. The calendar will show the current month. To navigate to a different month, use either the forward or back arrows.



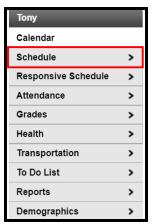
3. A calendar will display with icons to indicate all dates with either an assignment due or an attendance event.



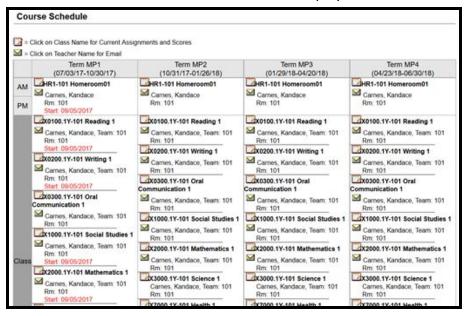
4. For additional information on a specific assignment or attendance event, click on the icon for the appropriate day.

Using the Schedule Section of the Portal

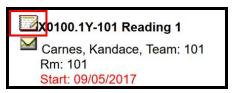
1. On the left side of the screen, select **Schedule**.



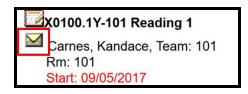
2. The student's course schedule for all four terms will be displayed in the center of the screen.



3. For information regarding assignments or grades for a particular class, click on the notebook icon.

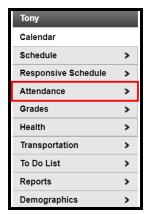


4. To obtain a teacher's contact information, click on the envelope icon next to that teacher's name.

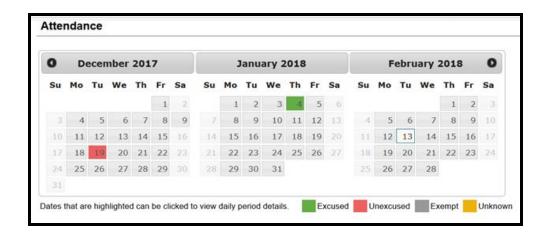


Using the Attendance Section of the Portal

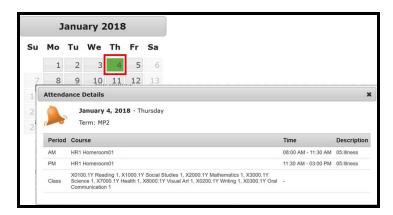
1. On the left side of the screen, select Attendance.

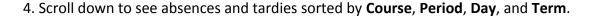


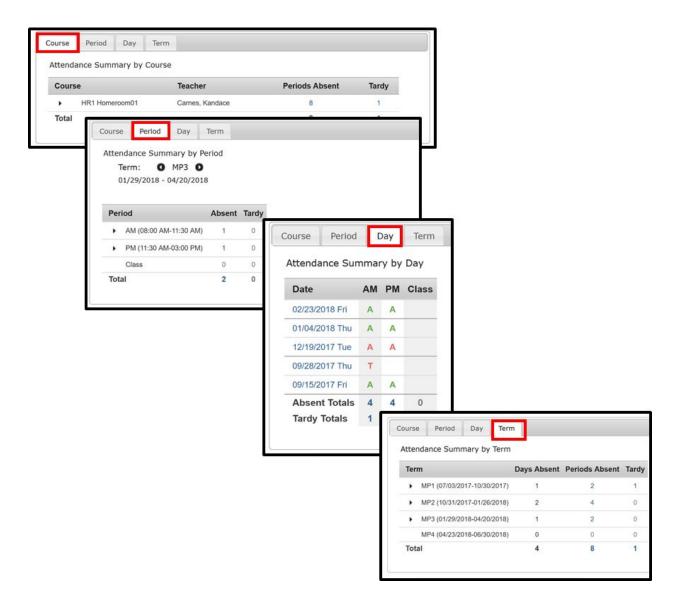
2. The student's attendance information will appear in the center of the screen. Days on the calendar highlighted in red will indicate an unexcused absence/tardy and days highlighted in green will indicate an excused absence/tardy.



3. Click on the specific day of the attendance event to view additional information.



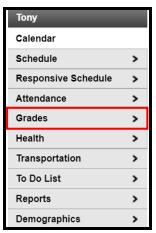




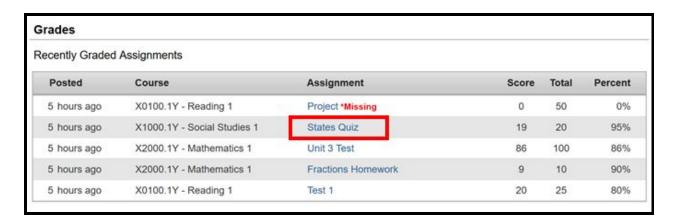
<u>Note:</u> In K8 schools, the school day is made up of 2 periods, AM and PM. For this reason, if a student is absent for an entire day, that student will show up with 2 period absences.

Using the Grades Section of the Portal

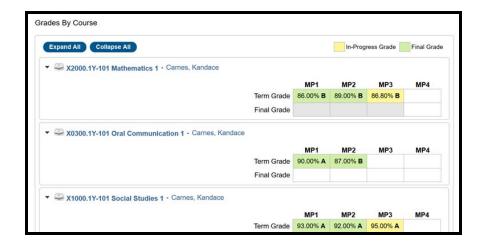
1. On the left side of the screen, select Grades.



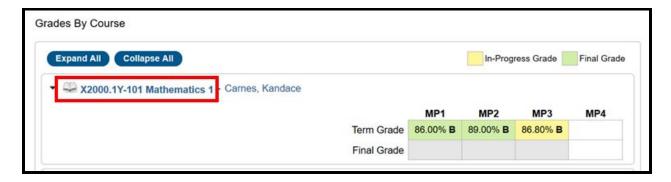
2. A list of recently graded assignments will appear at the top of the screen. For more information on a particular assignment, click on the name of the assignment.



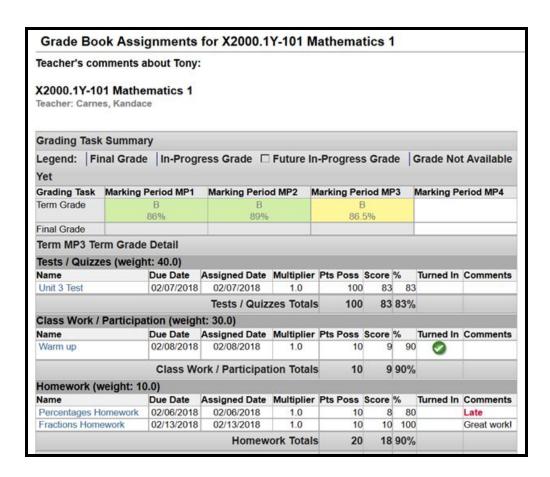
3. Scroll down to see previous marking period grades and current marking period averages.



4. For additional information on the current marking period's assignments, click on the name of the course.

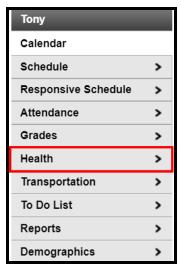


5. Additional information, including individual assignment scores and comments, will appear.

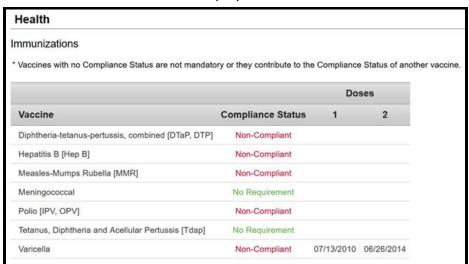


Using the Health Section of the Portal

1. On the left side of the screen, select **Health**.

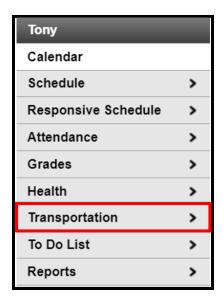


2. The student's immunization record will display on the screen.



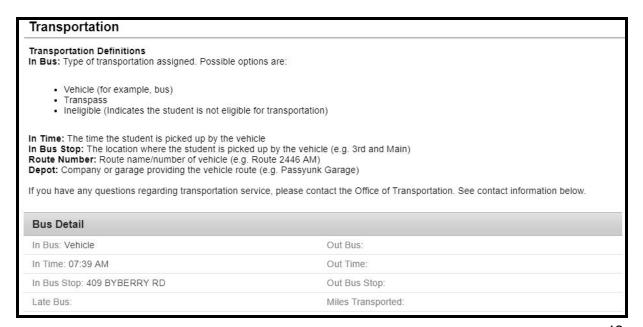
Using the Transportation Section of the Portal

1. On the left side of the screen, select **Transportation**.



2. A description of the information included on the Transportation section will appear at the top. The student's current method of transportation will be displayed. District Transportation services include: *Vehicle (Bus/Cab), Transpass,* or *Ineligible (No Service Assigned)*.

If a student's method of transportation is a **Vehicle** (Cab/Bus), the Parent & Family Portal will display the Route information under **Bus Detail**. Blank fields are not being used at this time.



The **Other Transportation Information** section will show the *Route Number* and *Depot* (Garage Name) from the Portal Notification Letter.

Other Transportation Information	
Route Number: 0965 AM	Depot: YELLOWBIRD0827
Contact Phone: 215-400-4350	Contact Email: transoperations@philasd.org

NOTE: Any changes made to a student's method of transportation in the Compass Transportation System will be reflected in the Parent & Family Portal the next day.

If a student's method of transportation is **Transpass**, the Parent & Family Portal will display the following:

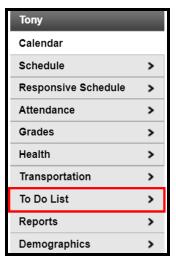
Transportation	
Transportation Definitions In Bus: Type of transportation assigned. Possible	e options are:
Vehicle (for example, bus) Transpass Ineligible (Indicates the student is not eligible)	gible for transportation)
In Time: The time the student is picked up by the In Bus Stop: The location where the student is p Route Number: Route name/number of vehicle (Depot: Company or garage providing the vehicle If you have any questions regarding transportation	icked up by the vehicle (e.g. 3rd and Main) e.g. Route 2446 AM)
Bus Detail	
In Bus: Transpass	Out Bus:
In Time:	Out Time:
In Bus Stop:	Out Bus Stop:
Late Bus:	Miles Transported:
Parking Detail	
Make:	Model:
Color:	Plate Number:
Parking Permit:	
Parking Permit: Other Transportation Information	
	Depot:

If a student's method of transportation is **Ineligible**, the Parent & Family Portal will display the following:

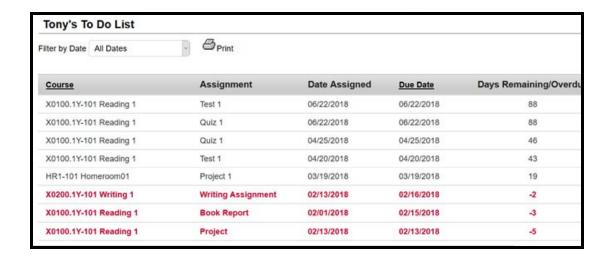
Transportation Transportation Definitions In Bus: Type of transportation assigned. Possible options are: · Vehicle (for example, bus) Transpass Ineligible (Indicates the student is not eligible for transportation) In Time: The time the student is picked up by the vehicle In Bus Stop: The location where the student is picked up by the vehicle (e.g. 3rd and Main) Route Number: Route name/number of vehicle (e.g. Route 2446 AM) Depot: Company or garage providing the vehicle route (e.g. Passyunk Garage) If you have any questions regarding transportation service, please contact the Office of Transportation. See contact information below. **Bus Detail** In Bus: Ineligible Out Bus: In Time: Out Time: In Bus Stop: Out Bus Stop: Late Bus: Miles Transported: **Parking Detail** Make: Model: Color: Plate Number: Parking Permit: Other Transportation Information Route Number: Depot: Contact Phone: 215-400-4350 Contact Email: transoperations@philasd.org

Using the To Do List Section of the Portal

1. On the left side of the screen, select To Do List.

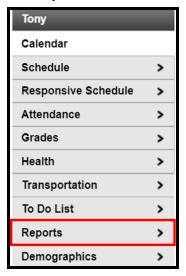


2. A list of upcoming and past due assignments will appear. Upcoming assignments will display in black with a count of how many days the student has until the due date. Past due assignments will display in red with a count of how many days have passed since the due date.



Using the Reports Section of the Portal

1. On the left side of the screen, select **Reports**.

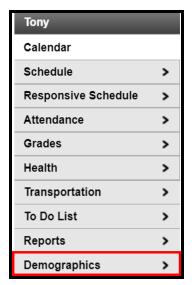


2. A list of available reports will appear. To run a report, click on the name of that report.

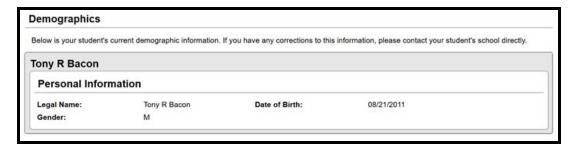


Using the Demographics Section of the Portal

1. On the left side of the screen, select **Demographics**.



2. The top of the screen will display the *Personal Information* for the student.

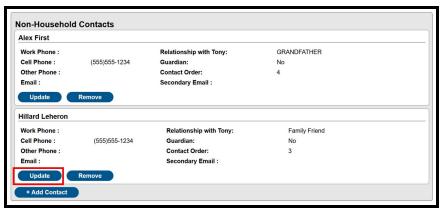


3. Scroll down to see the student's Non-Household Contacts (Emergency Contacts).



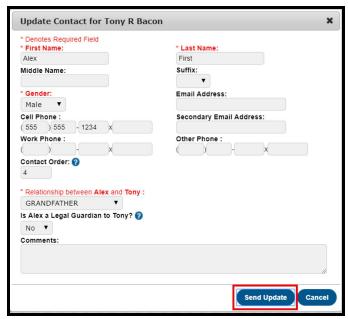
Updating Non-Household Contacts (Emergency Contacts)

1. To update information for a student's emergency contact, simply click on *Update*.



Note: To add a completely new emergency contact, select Add Contact.

2. Enter updates and click Send Updates.



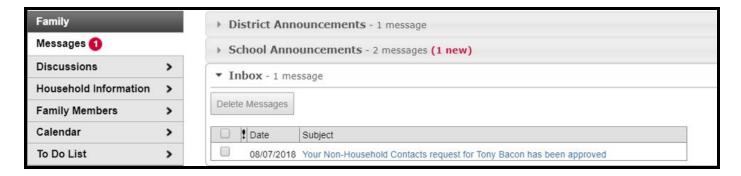
3. A pop-up box will appear in the middle of the screen. Select OK.



<u>Note:</u> If a family has multiple students in the district, the parent/guardian will need to submit the request to add a new emergency contact under each student's record. For example, just because Alex First is the emergency contact for Tony, it does not necessarily mean that Alex is the emergency contact for Tony's brother, Edward.

Requests to change contact information for emergency contacts, will only need to be entered once, regardless of how many students that emergency contact is connected to.

4. A message will be sent to your **Messages Inbox** when the request has been accepted or rejected. The Inbox can be accessed in **Messages** or on the Parent & Family Portal homepage.



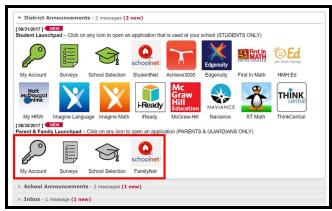
Note: Please contact your school if the request has not been processed.

Using the Messages Section of the Portal

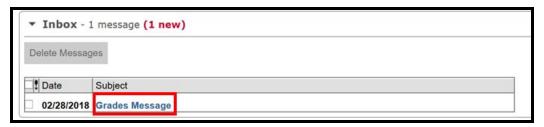
1. On the left side of the screen, select Messages.



2. Several online resources for parents and families will appear in the *District Announcements* section. Click on the icon for the desired resource to access that application.



3. School specific announcements will appear in the *School Announcements* section. Messages sent directly to the student from teachers, and/or Non-Household Contact Requests (Emergency Contacts), will appear in the *Inbox*. To read a message, click on message name.

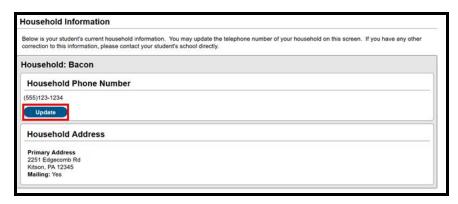


Using the Household Information Section of the Portal

1. On the left side of the screen, select Household Information.



2. The household's contact information will display in the center of the screen. To change the phone number listed, click *Update*.



3. Type in the correct/updated phone number and select Send Update.



4. A pop-up message will appear notifying you that the request has been sent. Click Ok.

<u>Using the</u> Section of the



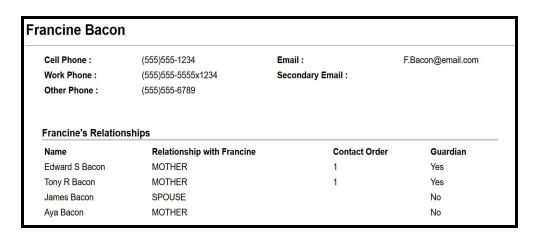
<u>Family Members</u> <u>Portal</u>

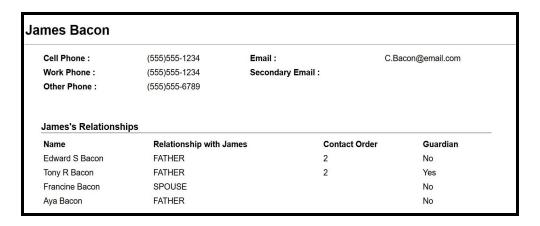
1. On the left side of the Members.



screen, select Family

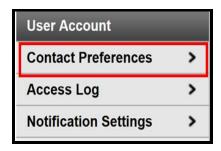
2. The center of the screen will display information regarding each of the student's family members, including names, contact information, and their relationship to the student.





Using the Contact Preferences Section of the Portal

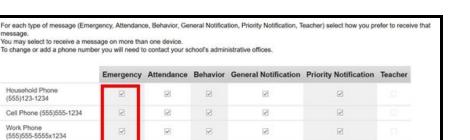
1. On the left side of the screen, select **Contact Preferences**.



2. To update an email address, type in the correct email in the appropriate field.



3. To update which messages to receive from the school and how you receive them, select the appropriate checkboxes.



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4. If school messages should be sent using a language besides English, choose the appropriate language from the drop-down menu.

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5. When all of the desired selections have been made, click Save.

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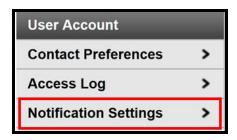
Other Phone (555)555-6789

Email (F.Bacon@email.com)

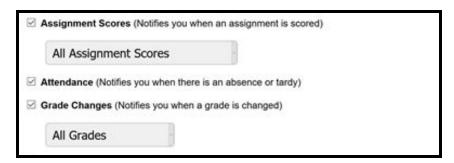
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Using the Notification Settings Section of the Portal

1. On the left side of the screen, select Notification Settings.



2. Select which topics to receive notifications about in the Portal.



3. When satisfied with the selections, click Save.



Note: All notifications will display in the top right corner of the screen next to the bell icon.



Changing the Portal Language

1. To change the language of the Portal, scroll down to the bottom of the screen to the language drop-down.



2. Using the drop-down menu, select the desired language.



3. Information in the Portal will now display in the selected language.

